



**town to town
courier services**

network partner

town to town was funded in 1995 aiming to offer a strongly customer oriented express transport service. We do not want to compete the big integrators but to fill in the lack of service they offer. Next to regular courier delivery and personal care our strength are time sensitive deliveries and weekend service. We are continuously in contact with our clients, our partners and agents and are happy to fulfill our customers desires. town to town is a small courier business with a strong international network of partners and branch agencies. Branch agencies belong to and are lead by individual partners. A branch agency is associated to the town to town network by a joint venture contract and supported in administrative and logistical belongings. Software application, website, common marketing strategies and the bible of contacts are joint assets.



town to town was founded as a small courier company with the purpose of establishing worldwide custom oriented service. By the years the range of services offered got diversified, the network of partners denser and town to town branch agencies more frequent. We are continuing to improve our service, enlarging our network of partners and branch agencies all over the world. If you wish to collaborate or to become a branch agency, you are welcome to join.

Since 1995 the courier market improved and postal and express delivery services changed fundamentally all over the world. Our experience is longlasting and our service up to date; our staff is well trained and able to respond to divers challenges of the business. town to town operates worldwide through a dense network of partners and is located with town to town branch offices in seven countries.

town to town is a service provider collaborating with airlines, custom agents, wholesale companies and delivery agents all over the world.

As small enterprise we are able to respond flexibly to individual queries of our clients and customers and to keep a good price/services ratio. Every client is taken care of individually, every shipment treated separately and every price calculated carefully. No matter if an onboard service, warehousing or time sensitive distribution of goods is required - next to the regular courier service, we are happy to provide special services fulfilling our clients needs. Individual care of shipments means to us to handle shipments one by one; to check their sta-

tus personally and not computer-controlled. This way, the check is exhaustive and failure is documented and reported exactly.

In order to accomplish a reliable pick up and delivery service also delivery agents need to be available; our drivers are equipped with cell phones. Available 24/7 - We can be contacted during regular office hours in our premises; and for the rest of the time we are available on mobile phones in order to be close at any time to our clients and customers. In a time sensitive market availability is a key factor to stay close to the clients' and customers' needs. We are proud to shorten delivery time and to save time for our clients and customers. And we are happy to be as close and as attentive as possible to them.

The transport industry offers multiple business opportunities to small companies and networking is a key issue to achieve a market position. Professional infrastructure (software, website and electronic devices), a vehicle fleet together with stress resistibility and joy to work in an international atmosphere help to establish a wealthy business. town to town is always looking to broaden its network of partners and to assist in setting up new branch agencies. Looking forward to welcoming you in our *world of town to town*.

yours sincerely,

Thomas M. Meisel
CEO

Your reliable courier service!